

Personalisation – The key principles

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- A brief reminder on the background
- The key principles
- Personal Budgets

Personalisation – The key principles

A brief reminder on the background

- Putting People First Dec 2007
 - Choice and Control
 - Early Intervention and Prevention
 - Social Capital
 - Universal Services
- LAC Circulars 2009 and 2010
- Think Local, Act Personal Jan 2011

Personalisation – The key principles

Generic - key principles

- Information for all
- Entitlement to assessment
- Access to Universal services
- Building capacity in the community
- Focus on early intervention and prevention
- There is still responsibility to care and protect
- Transparent allocation of resources

Personalisation – The key principles

Individual - key principles

- Maximum choice and control for the Individual
 - Self determination and self assessment
 - Focus on support for personal outcomes not on choosing from a set menu of services
 - Direct payments- personal budgets
- Retain maximum dignity and respect
- Remain at home/within the community as long as possible

Personal Budgets

- What is a Personal Budget/Individual Budget?
 - Adult Social Care funding
- Who is eligible for a Personal Budget?
 - Fair Access to Care Services, is part of the assessment
- How does someone get a Personal Budget?
 - All PBs are recorded on Frameworki (an electronic recording system)
 - Assessment based on Outcomes
 - Resource Allocation System
 - Budget Calculator – indicative amount

Worcestershire's Nine Outcomes

- **Developing/maintaining Physical Health and Wellbeing**, e.g. medical conditions, medication, sensory impairment
- **Developing/maintaining Mental Health and Wellbeing**, e.g. mental health concerns, diagnoses
- **Decision Making and Communication**, e.g. capacity, communication
- **Managing Correspondence and Finances**, e.g. money management, letters and bills
- **Acquiring and Maintaining Appropriate Accommodation**, e.g. suitable accommodation
- **Activities of Daily Living**, e.g. personal care
- **Domestic Activities of Daily Living**, e.g. help with shopping, cooking
- **Taking Part in the Community**, e.g. social activities, employment and training
- **Developing/maintaining Relationships with others**, e.g. parenting, caring responsibilities

Support Planning

- Personal Budget amount is authorised by a manager and/or a panel, depending on the cost of a budget
- Support Planning
 - How will the money be managed - Direct Payment, Fully Supported, Facilitated, Mixed/Combined Payment or in the future Individual Service Fund
 - Detailing what support both formal and informal will meet the person's outcomes
- Reviewed in 28 days and then annually, unless there are any changes. This includes a light touch audit if it is a direct payment.

What can people buy with their PB?

- The first principle of a personal support plan is that it should be ***'Healthy, Safe and Legal'***.
- Allows more creative support planning
 - Reablement support people to do activities
 - There are some good examples in Mental Health
- Direct Payments
 - Employing Personal Assistants
 - Ability to buy services that meet their agreed outcomes

Purchasing services

- Brokerage Team
 - Set up Direct Payment or search for providers, provide choices which go to the worker. The service user/carer will choose a provider
 - The worker needs to make arrangements with the provider, e.g. start date and provide information about the individual
 - Brokerage purchase and send out a Purchase Order
 - Payment - providers invoice WCC
 - Payment runs are 4 weekly
 - What if a provider is not a contracted with WCC?
 - The worker needs to send a new provider request to Contracts Team.
 - Contracts Team set up a contract with the new provider.

Useful links

- Just to remind you about Carewise
<http://search3.openobjects.com/kb5/worcestershire/directory/home.page>
- [Social Care Institute for Excellence \(SCIE\)](#)
- <http://www.thinklocalactpersonal.org.uk/Browse/ThinkLocalActPersonal/>

Personalisation

Any Questions?